

## Contact Us

Support – Training - Authorizations

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**Hours:** 7am-7pm (Central) M-F

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## Training Resources

- Call **(800) 736-1246** to schedule free walk- through or for support questions
- Training Videos: [www.powerclaim.com/videos](http://www.powerclaim.com/videos)  
(Training Videos are also located on your PowerClaim CD, Option #3)
- FAQ: [www.powerclaim.com/support/faq](http://www.powerclaim.com/support/faq)

## Operations

- **Green Operations** (in the drop-down menu) pull prices from the database
- **Black Operations** will require your custom prices
- **Multiple operations** can be entered by typing a comma after the last operation, then typing the new operation
- **Remove, Replace, Paint 1 Coat**



**Tip:** Unless you are entering a custom price, make sure your operations are **green** in the drop-down menu before adding them

## Quantity

- The **Quantity Box** uses **Formulas** that pull from your dimensions entered in the area setup
- The Qty Box acts as a small **calculator**. You can add, subtract, multiply, and divide
- **WA**=Wall Area **CA**=Ceiling Area
- Example use of Qty Box: **WA+CA**

| Qty |                |
|-----|----------------|
|     | WA+CA          |
| FA  | Floor Area     |
| WA  | Wall Area      |
| CA  | Ceiling Area   |
| FY  | Floor Yardage  |
| FP  | Floor Perim.   |
| CP  | Ceiling Perim. |

## Custom Line Items

Creating a Custom Line Item consists of entering your own item and setting your price.

1. Leave the Category blank
2. Type your own Item, Type/Grade, Operations, Qty, Cost, and etc.
3. Type in your unit of measurement in the Cost Breakdown under the "Unit" column (EA, SF, LF and etc.)



## Three Materials Databases

Insurance Repair (NRI):

"Insurance Repair"

- Normal repair estimating (remove and replace)
- Geared for a "repair" environment

Residential & Commercial Construction (NCE):

"Commercial Construction"

"Residential Construction"

- Prices are geared for **new construction**
- No Remove prices, only Replace
- Higher labor productivity makes for lower prices